



STEP AHEAD

TENNIS ACADEMY

January 2016 – December 2016

We are pleased that you've visited the Step Ahead website. The academy focuses on skills development, knowledge and understanding of the sport and its rules, individual skills and how they can be applied in the sport etc.

Please familiarize yourself with our terms and conditions as well as types of coaching we offer:

PARENT/GUARDIAN RELEASE AND AGREEMENT:

I hereby authorize the "Step Ahead Tennis Academy" or its representatives to obtain emergency medical treatment on behalf of my child in the event that, in the opinion of said representative, my child is in need of such treatment. I further agree that I will be responsible for the payment of any/all medical treatment, associated transportation costs or medicines of any nature, which may arise as a result of illness or accident which may occur. Whether such expense is incurred during or subsequent to the practice, it will indemnify and further release the academy, or its representatives from any injury/illness/accident sustained by my child in connection with provision of medical treatment.

I acknowledge and understand that the "Step Ahead Tennis Academy" coaching is privately run at the venue at which it is operated. I agree to not hold the academy, the school, location, venue and/or host, its facilities, management and/or employees liable for any and all claims of injury, costs, liability, damages or loss to person or property which may be sustained or occur while at the academy, unless the aforementioned liability can be directly attributed to Step Ahead Tennis Academy and/or their authorised representatives as a result of proven negligence on their part.

Types of coaching provided - (quarterly or monthly payment options available)

******Free assessment is done to determine/recommend type of coaching******

Individual (one pupil/coach)

30min
45min
60min

Semi-individual (2 pupils/coach)

30min
45min
60min

Group (4 – 6 pupils/coach)

45min

Squad (by invitation/recommendation of coach)

90min

[FOR PRICING/ENROLLMENT – PSE EMAIL admin@stepaheadtennis.co.za](mailto:admin@stepaheadtennis.co.za)

Payment options:

1. Payments must be made, upfront, per term – no later than 1 week after receipt of statement
2. Payments may be made in three monthly installments per term (**please note an admin fee will be added for monthly payments**)
3. Guaranteed 9 compulsory lessons per term

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Payment Conditions:**ALL FEES MUST BE PAID WITHIN NO LATER THAN THE FIRST WEEK OF STATEMENT RECEIVED**

- Interest at the statutory regulated rate of 15.5% pa payable on late payments
- **Coaching will be terminated due to late/non-payment and will resume once payment is received**
Any classes missed during this period, will not be worked in
- No payments are refundable
- **A month's WRITTEN notice MUST be given should coaching wish to be cancelled – ie 4 weeks paid lessons, irrespective of whether pupils are permanently or temporarily stopping with coaching**
- Should any legal actions have to be taken regarding non-payment, **client will be held liable for costs**

N.B!!! *Should a lesson be missed DUE TO CANCELLATION BY COACH, lesson will be worked in.*

Should a lesson be rained out, an immediate alternate "work-in" date is to be discussed by coach concerned.

Should a lesson be cancelled, a VALID (discretion of head coach) reason must be given no shorter than 2 hours prior to lesson AND no later than 12h00 for afternoon coaching

Parents are ultimately responsible for "catch-up" lessons, should they cancel with VALID reason. Catch-up lessons must be arranged within 48 hours of cancellation by parents, failing which the lesson will be charged

Should no pardon or valid reason be given and a pupil does not arrive for his/her lesson, the lesson will be claimed

Should you arrive late for a lesson, the time will NOT be worked in.

All work-in lessons will be arranged with coach

I, _____, parent/guardian of _____, (Grade ____)
 _____ (Grade ____) & _____ (Grade ____), residing
 at _____

hereby give consent for my child(ren) to participate in agreed upon activities at the academy and acknowledge that risk of injury is involved in sport participation. My child is physically fit and able to participate in strenuous activities. I also agree to all payment conditions and terms and conditions as stated above.

Signed at _____, on this ____ day of _____, _